

Campus Children's Holidays - Donor and Former Volunteer Privacy Notice



This privacy notice tells you what to expect when Campus Children's Holidays ('Campus') collects personal information. It specifically applies to information we collect about our donors and former volunteers.

Donors: When individuals make a donation to Campus, we only use the information they supply us to process their donation and to monitor donor statistics. We will share relevant details with HMRC to process gift aid on an annual basis in line with the HMRC Gift Aid policy. Where we have a need to share information with or request information from another third party we will not do so without informing the individual beforehand.

Personal information about donors will be held and we will also ask individuals if they would like to be added to our Former Volunteer and Donor mailing list for 18 months after the donation has been completed, at which point consent for the data to be held for longer will be requested again. We may retain de-personalised statistical information about applicants to help inform our fundraising activities, but no individuals will be identifiable from that data.

Former Volunteers: If an individual stops volunteering with us on a regular basis, we will ask them if they would like us to stay in touch with them as a former volunteer. If they consent to this, we will add them to our Former Volunteer and Donor email list. We will keep their name and contact details on our former volunteer database in order to contact them about relevant events, as well as sending regular newsletters approximately three times a year or during specified fundraising appeals. The information will be kept secure and will only be used for informing them about the work of Campus and related opportunities that may be of interest to them. Once an individual has gone 5 years as a former volunteer with Campus they will be removed from the former volunteer list, unless they give consent to extend by a further 5 years. We will retain no further information on them as a former volunteer. We will continue to retain information in relation to their volunteering history as specified on our Volunteer Privacy Notice (available on the website, or on request).

Information held on former volunteers and donors during their time involved with Campus includes the following:

Donors: Name, mailing address, email address, address (when physical communication is preferred), amount donated, date donated, donation method, Gift Aid eligibility, contact preference.

Former Volunteers: Name, email address, phone number, contact preference.